

ENERGY EFFICIENCY AND RENEWABLE ENERGY  
**CLEARINGHOUSE**

P.O. Box 3048 Merrifield, VA 22116 1-800-DOE-EREC

EREC is your centralized  
source of information and  
technical assistance.



EREN is your Internet  
gateway to energy efficiency and  
renewable energy information.

ENERGY EFFICIENCY AND RENEWABLE ENERGY  
**NETWORK**

<http://www.eren.doe.gov>

**EREC responds to phone, mail, and electronic inquiries on energy efficiency and renewable energy technologies, including Energy Partnerships for a Strong Economy initiatives. Inquiries to EREC range from simple requests for information to complex technical queries. All information from EREC is provided free of charge.**

*Under one roof, EREC offers information and technical assistance*

*to a broad audience:*

Consumers, educators, experts, businesses, and government.

*on a wide range of topics:*

Alternative fuels, photovoltaics, wind energy, solar heating and cooling, buildings, and weatherization.

*by providing:*

Publications, tailored technical and business responses, and referrals to energy organizations.

At EREC, we dig a little deeper and look a little longer to meet your needs. Staff members analyze questions and select appropriate information materials to send to requesters. If these materials are not sufficient to address the question, specialists will research the topic and prepare a customized response.

And there's more!



*EREC can get you moving in the right direction when you're*

- Weatherizing your home
- Running a small business
- Lending money to finance new energy systems
- Designing an energy-efficient office building
- Converting gasoline-powered engines to methanol
- Building a waste-to-energy plant.

*With specialized expertise, EREC provides*

*engineering/scientific technical assistance on topics such as:*

- Designing systems or structures
- Comparing systems and components
- Troubleshooting and problem solving
- Assessing alternative energy systems.

*business/financial assistance and market/technology assessment by:*

- Helping with business planning and development
- Locating sources of capital and financing
- Identifying viable markets and probable competition
- Assessing possible legal and regulatory hurdles
- Providing information on how you can become involved with the Energy Partnerships for a Strong Economy initiatives.

But that's not all!

The proliferation of computers and electronic information enables EREC to offer assistance in alternative formats. We want to make it easy for you to contact us.

Five options are available for direct access to EREC:

#### Phone

Call 1-800-DOE-EREC (363-3732).

#### TDD (Telecommunications Device for the Deaf)

This system will give hearing-impaired citizens access to all EREC services. EREC's TDD phone number is 1-800-273-2957.

#### Computer Bulletin Board

If you have a computer and a modem, you can dial EREC's data line, toll free, at 1-800-273-2955 (VT-100 [ANSI] terminal emulation, 8 databits, 1 stopbit, parity none).

#### Internet Electronic Mail

If you have Internet E-Mail access, you can send your specific requests to [energyinfo@delphi.com](mailto:energyinfo@delphi.com)

#### Fax

You can fax your request to EREC at 1-703-893-0400.



**World Wide Web users on the Internet can also access EREC information through its sister service—the Energy Efficiency and Renewable Energy Network (EREN). EREN gives users a gateway to energy efficiency and renewable energy information from national laboratories and other organizations.**

With EREN, you can skim through worldwide information sources

at your convenience:

Home, office, or on-the-road.

from other World Wide Web Servers:

Accessible from DOE Home Page

<http://www.doe.gov>

which is linked to the White House Home Page

<http://www.whitehouse.gov>

without format limitations:

Single-point access to computer bulletin boards, on-line catalogs, lists of manufacturers and vendors, data bases, and other resources on the Internet (World Wide Web, Gopher, Wide Area Information Servers).

Just use the Uniform Resource Locator (URL):

<http://www.eren.doe.gov>

For information on accessing EREN, call 1-800-DOE-EREC (363-3732), or write EREC, P.O. Box 3048, Merrifield, VA 22116.



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